



Customer Satisfaction Report

Please fax form to **225-297-2440** or complete online at <http://www.vartechsystems.com/contacts/customerfeedback.asp>

As customers of VarTech, your feedback is invaluable to helping achieve our customer satisfaction goals. Sharing your experiences with our products and services may also help others considering VarTech solutions. Please take a moment to complete all or part of the following customer feedback questionnaire. Any comments or suggestions you have will be greatly appreciated.

If you have any customer satisfaction issues you would like to discuss directly, please contact **Customer Service Manager**, at **(225) 298-0300** or send her an email at customerservicemgr@vartechsystems.com

Name: _____

Completed by:

E-mail Address: _____

Customer

Company: _____

Customer Service

Circle the most appropriate rating
<p>1. The VarTech staff's level of politeness, helpfulness and friendliness was:</p> <p>5 - Excellent 4 - Very Good 3 - Good 2 - Below Average 1 - Poor</p>
<p>2. The quality level of your VarTech product is:</p> <p>5 - Excellent 4 - Very Good 3 - Good 2 - Below Average 1 - Poor</p>
<p>3. The product knowledge level of your sales representative was:</p> <p>5 - Excellent 4 - Very Good 3 - Good 2 - Below Average 1 - Poor</p>
<p>4. How well did VarTech meet the scheduled delivery dates:</p> <p>5 - Excellent 4 - Very Good 3 - Good 2 - Below Average 1 - Poor</p>
<p>5. How well did the products meet your expectations and satisfaction within your application:</p> <p>5 - Excellent 4 - Very Good 3 - Good 2 - Below Average 1 - Poor</p>

Check here if VarTech may use your name, company and all or part of your comments in promotional materials such as customer comments and testimonials. We will not publish any contact information such as email or phone number. Your comments will be very helpful to VarTech's customer satisfaction initiatives as well as helping others to make decisions about purchasing VarTech products.

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